

# COVID further clouded the outlook for Canadian women at risk of disruption <sup>[1]</sup>

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## AVAILABILITY

Access online <sup>[2]</sup>

### Excerpts from report

Almost half a million Canadian women who lost their jobs during the pandemic hadn't returned to work as of January. More than 200,000 had slipped into the ranks of the long-term unemployed, a threefold increase over last year.

Before the crisis, these women held a wide variety of jobs, but there was a common thread. Many worked, for modest pay, in the low-skilled service jobs that helped keep the broader Canadian economy humming along. They may have lacked the economic clout of some other Canadian workers, but they were highly visible, in food courts, salons, pubs and elsewhere—places that didn't allow for safe physical distancing when the pandemic hit. Because women represented the majority in industries most affected by virus-containment measures, they bore the brunt of the job losses.

Widespread vaccinations will bring back many service jobs. But firms have repositioned themselves to require fewer workers. And the year-long pandemic may have cemented new consumer habits around online shopping, at-home workouts and other digitally enabled activities.

In this way, the pandemic accelerated structural economic changes that were in motion pre-COVID. Canadian women were already at higher risk of disruption because they held more than half of the 35% of Canadian jobs susceptible to automation. The COVID crisis made them even more vulnerable, by forcing many firms to adopt contactless and other digital technologies far sooner than they might have otherwise.

Post-COVID, the work future for these Canadian women looks uncertain. This poses a challenge for Canadian policymakers and business leaders—to retrain the most affected workers for new ways of working in rapidly changing industries, or to help them transition to new sectors. Enabling this process won't only benefit the displaced workers; ultimately, Canada's overall economic health depends on the broadest possible recovery.

### Long-term joblessness carries greater risk of skills erosion

Employment among women in Canada who earned less than \$800 a week has fallen almost 30%. For men in the same wage brackets, the drop is 24%.

Women made up more than half of those employed in the sectors—hospitality and retail—that were most affected by virus-containment measures. They've absorbed 65% of the job losses in accommodation and food services, the hardest-hit industry. Men too saw early-pandemic job losses, in lower-contact industries like manufacturing and construction, but returned to work quickly.

It isn't clear when workers in high-contact sectors will be able to return to work in full force, if ever—a situation that disproportionately affects women. Some businesses have closed. Others won't rehire until lockdown measures and travel restrictions are fully lifted. Others have moved to contactless modes of service, requiring fewer staff.

These developments set up many Canadians—predominantly women—for an extended period of joblessness. Almost 100,000 women aged 20-plus have exited the labour market entirely, compared with fewer than 10,000 men.

The longer these women are out of the labour force, the greater the risk of skills erosion, which could potentially hamper their ability to get rehired or to transition to different roles as the economy evolves.

### Training and reskilling programs will be key to an inclusive recovery

Emergency-relief measures, including income supports and wage subsidies for businesses, offered a lifeline to workers displaced by the pandemic. But these programs will eventually be unwound, making the challenge of helping those who were permanently disrupted an urgent one.

A sizable number of Canadian women are at risk of the skills atrophy that comes with long-term unemployment. What can be done to

improve labour-market outcomes for the lower-wage women, the immigrant women and others we've focused on in this report?

The federal government has allocated \$1.5 billion for the provinces to support training and reskilling programs. Some provinces have already set up programs to help transition workers out of industries that have been most heavily impacted. The federally-funded Future Skills Centre is also working with employers to develop sector-focused skills initiatives for affected workers. Creating accessible and targeted training programs will be key to get workers back into the labour market.

The pandemic highlighted the value of digital skills in every sector. It's clear that even workers in non-tech businesses like restaurants and apparel retailing will need to have the skills to handle remote booking and digital sales. Women in lower-skilled service jobs face a potentially longer and more arduous path to re-skilling. Ensuring that every youth graduating from high school has digital literacy will be critical. Those already in the labour force will need retraining assistance, from government and employers.

More options for affordable childcare would also help many lower-earning mothers get back to work. But it's no solution if they don't have jobs to return to.

As Bank of Canada Governor Tiff Macklem said in a February speech, we all have responsibility for getting more Canadians back to work and managing the forces of automation and digitalization. The greater the number of people who participate in Canada's recovery, the stronger our economy will be when we emerge from the crisis.

**Region:** Canada [3]

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