

# Partnering for excellence: 2010 performance benchmarking report<sup>[1]</sup>

**Author:** Ontario Municipal CAO's Benchmarking Initiative (OMBI)

**Source:** City of Greater Sudbury

**Format:** Report

**Publication Date:** 1 Oct 2011

## AVAILABILITY

Full report in pdf<sup>[2]</sup>

Excerpts from the introduction:

OMBI is a partnership of municipalities working together for a common purpose. The data, which is considered OMBI's "bread and butter", provides a credible source for municipalities to measure and compare how efficiently and effectively services are delivered. As well, the data acts as a catalyst or jump off point to identify areas where there may be opportunities to improve services, and can help Councils and staff make informed decisions and/or set policy based on service quality, levels and costs.

This year, the report reflects the efforts of 16 municipalities - 14 from the province of Ontario, one from the Province of Alberta and another from the Province of Manitoba. Measured results and comments (where appropriate) are provided for 28 municipal services. Each section identifies factors that should be considered when reviewing results.

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See page 22 for child care services

**Related link:** On the teeter-totter: The challenges and opportunities for licensed child care in rural, northern, and remote Ontario<sup>[3]</sup>

**Region:** Ontario<sup>[4]</sup>

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**Source URL (modified on 27 Jan 2022):** <https://childcarecanada.org/documents/research-policy-practice/11/12/partnering-excellence-2010-performance-benchmarking-report>

## Links

[1] <https://childcarecanada.org/documents/research-policy-practice/11/12/partnering-excellence-2010-performance-benchmarking-report> <sup>[2]</sup>

[http://www.greatersudbury.ca/content/mpmp/documents/OMBI\\_2011\\_Complete\\_110811A1 - FINALred1.pdf](http://www.greatersudbury.ca/content/mpmp/documents/OMBI_2011_Complete_110811A1 - FINALred1.pdf) <sup>[3]</sup>

<https://childcarecanada.org/documents/research-policy-practice/11/06/teeter-totter-challenges-and-opportunities-licensed-child-c> <sup>[4]</sup>

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